

Immediate Help



For information about recovery resources, dial 2-1-1, text your zip code to 898-211 or visit www.211ventura.org. Live contact specialist available 24/7 to provide assistance.



Official recovery information for Ventura County is available at www.venturacountyrecovers.org



For regularly updated incident information call the public information line at (805)465-6650 or visit www.readyventuracounty.org



Continuously updated community-based list of resource, visit www.thomasfirehelp.com

Financial Assistance

FEMA Disaster Recovery Center

FEMA Disaster Recovery Center offers assistance with – disaster unemployment insurance, housing, small business, legal assistance, and community housing loans.

Ventura County Credit Union

6026 Telephone Road, Ventura
Mon, Tue, Wed – 9am to 4pm
Thu, Fri – 9am to 5pm
Sat – 9am to 1pm

Stagecoach Station General Store

12679 Ojai Road, Ojai
Sat only – 9am to 4pm

Homeowners, Renters & Businesses (800) 659-2955

SBA disaster loans are the primary source of money to pay for repair or replacement costs not fully covered by insurance or other compensation.

Apply online using SBA's secure website at <https://disasterloan.sba.gov/ela>, call (800)659-2955 or email disastercustomerservice@sba.gov. Individuals who are deaf or hard-of-hearing may call (800) 877-8339.

Farmers and Ranchers (805) 928-9269

The U.S. Department of Agriculture's Farm Service Agency has opened a temporary Satellite office to help farmers and ranchers apply for federal disaster recovery assistance. Applicants are asked to call the Santa Barbara FSA office at (805) 928-9269 to schedule an appointment. Drop-ins welcome at:

815 E Santa Barbara Street, Santa Paula
Thursdays: Jan 25-Feb 22 from 10am - 2pm

Mexican Nationals, or those with Dual Citizenship (855) 463-6395

Mexican Consulate in Oxnard offers financial assistance and documentation replacement for Thomas Fire victims who are Mexican Nationals, or those with Dual Citizenship. This assistance is available regardless of immigration status. Walk-ins welcome.

Mexican Consulate:

3151 W 5th Street, Oxnard, CA 93030

Financial Assistance

805 UndocuFund

The 805 UndocuFund is a joint effort of immigrant-serving organizations in Ventura and Santa Barbara Counties to provide disaster relief to local immigrant families who are excluded from federal aid programs.

Register your information at <https://805undocufund.org/aplique-aqui-para-asistencia/> and you will be contacted once the fund is available.

State Unemployment Insurance Benefits

If you are unemployed or had your hours/income reduced as a result of the Thomas Fire and/or Montecito Mudslide? Apply for State Unemployment Insurance Benefits here - <https://eapply4ui.edd.ca.gov/>

More information on Disaster Unemployment Assistance Benefits can be found here - http://www.edd.ca.gov/unemployment/Disaster_Unemployment_Assistance.htm

Housing, Shelter & Food

Homeless Services (805) 385-1800

Those who are in need of housing information may leave a message for Homeless Services at (805) 385-1800. *Calls will be returned.*

Winter Warming Shelter

The Winter Warming Shelter is open December 21, 2017 – March 31, 2018 at 1270 Arundell, Ventura, CA 93003

Food Assistance 2-1-1

Those who are in need of food assistance, please call 2-1-1, text your zip code to 898-211 or visit 211ventura.org.

Housing Assistance (805)385-8585

Call (805) 385-8585 or visit www.vchsa.org/help to learn more eligibility criteria and potential assistance with rent, moving & storage costs, utilities and other housing services. *Calls and emails will be returned.* Please include the following in your message: Name, phone number, number of people in your household, address of residence prior to wildfires, description of need for assistance.

Benefits & Cash Aid

Ways to Apply	In Person	Online	Phone	Mail	Fax
Medi-Cal	X	X	X	X	X
CalFresh	X	X		X	X
CalWORKs	X	X			
General Relief	X				

Ventura County Human Services Agency accepts applications for CalFresh (food stamps), Medi-Cal (health insurance), CalWORKs (cash assistance), and General Relief for those who qualify. For ways to apply refer to the table above. For a list of office locations and other information, go to: <http://www.ventura.org/human-services-agency/locations-ways-to-apply>

Replace Medi-Cal BIC card (888) 472-4463

To replace a Medi-Cal BIC card lost or damaged in the fires, call the Human Services Agency or visit an HSA Community Service Center.

Replace EBT card (877) 328-9677

To replace an EBT card lost or damaged in the fires, call EBT CustomerService at (877) 328-9677. They will stop use of your card and help you get a new card.

Income Taxes Extension

Franchise Tax Board (FTB)

The Franchise Tax Board (FTB) will have special tax relief for taxpayers impacted by Southern California wildfires, floods, and mudslides that began in December 2017. Please visit:

<https://www.ftb.ca.gov/aboutFTB/press/2018/01-01182018.shtml> for more information.

Business Assistance

Economic Development Collaborative (805) 384-1800

The EDC-VC Small Business Development Center offers no-cost personal business advising services to assist small businesses impacted by the disaster. Services are free of charge and cover financial, accounting, marketing, strategic recovery planning and other post-disaster challenges. Visit <http://edc-vc.com/disaster-recovery-services/> for Business Disaster Recovery information.

Counseling Resources

California Lutheran University (805) 493-3059

CLU offers free 8 weeks support group for families affected by Thomas Fire at CLU Counseling Center - 2200 Outlet Center Drive, Suite 470, Oxnard on Wednesdays at 6pm. Children's group is also available.

Kaiser Permanente

Kaiser Permanente is offering a free, drop-in 8 week support group to anyone finding it difficult to cope with feelings of trauma due to the Thomas Fire and mudslides at 1000 S Hill Road, Ventura, CA 93003 on Thursdays at 5pm-6:30pm begins 2/1/2018.

Legal Resources

Thomas Fire Legal Assistance Hotline (805) 765-9727

The hotline offers people impacted by the Thomas fires with legal assistance related to: landlord-tenant issues, life/medical and property insurance, emergency aid application through FEMA, home repair contracts, mortgage foreclosure, and replacement of important legal documents.

Ventura County Law Library

800 S Victoria Avenue, Ventura
Every 1st & 3rd Tuesdays at 4pm-7pm

Special Populations Assistance

Veterans (805) 477-5155

The County of Ventura Veteran Services and LA Regional Office are working to expedite PENDING veteran compensation, pension, survivor pension and DIC claims for those displaced by the Thomas Fire. Individuals should contact the CVSO at 805-477-5155 or 805-477-5480 or email mike.mcmanus@ventura.org

Autism Society of Ventura County (805) 496-1632

Autism Society of Ventura County, is offering assistance to people with Autism Spectrum and related disorders affected by the Thomas Fire. Contact the ASVC Resource Hotline at 805-437-9856 or the Office at (805) 496-1632.

Foster & Birth Families

Child Hope Services	(805)419-6182	www.childhopeservices.org
James Storehouse	(805)499-7161	www.jamesstorehouse.org
Raising Hope	(805)491-KIDZ (5439)	www.raisinghope.org
Children's Services Auxiliary		http://www.csavc.org/
Ventura County Foster Parent Association	(805)285-3790	www.vcfpa.com
Kids and Families Together	(805)654-1446	http://www.kidsandfamilies.org/

Older Adults

Senior Nutrition Program	(805)477-7311	http://vcaaa.org/our-services/senior-nutrition-program/
Transportation	(805)477-7300	http://vcaaa.org/our-services/transportation/

Donations

American Red Cross (805)987-1514
<http://www.redcross.org/local/california/central-california/local-chapters/ventura>

United Way of VC Thomas Fire Fund
 Text UWVC to 41444

Interface Children & Family Services & 211 Ventura County
 Text keyword 211VC to 898-211 or visit www.icfs.org/donate

Ventura County Community Disaster Relief Fund
www.VCCCF.org

805 UndocuFund
 Write a check to the Ventura County Community Foundation with "Undocufund" in the memo or go to <http://www.vccf.org/donate/make-a-donation> and write "Undocufund" as the fund name.



Thank You to 2-1-1 Ventura County Supporters



and the cities of Camarillo, Ventura, Oxnard, Simi Valley, Port Hueneme, Moorpark, Ojai, Thousand Oaks, Santa Paula, and Fillmore.